



Managing the Impact of Change

According to industry analyst Enterprise Management Associates, over 60 percent of root cause events are caused by misconfigured network infrastructure. Furthermore, 90% of network fault, performance or security related events require changes to the network configuration.

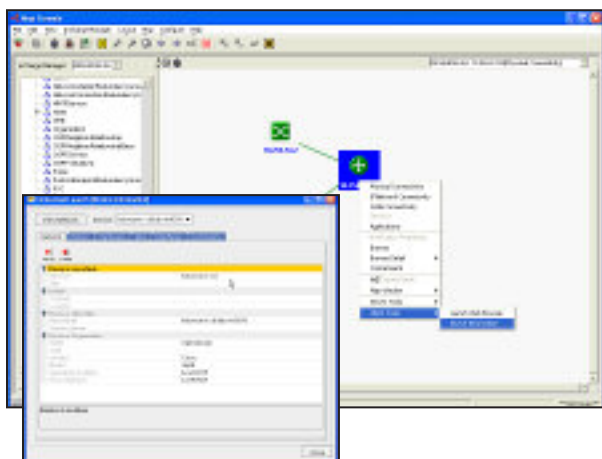
Today's fault management solutions do a wonderful job of notifying IT managers that there is a problem. Integrations with VoyenceControl enhance the value of this investment by providing critical configuration and revision history data for faster MTTR, compliance violation alerts, and a mechanism for actually enforcing network security standards.

Closing the Loop with EMC SMARTS

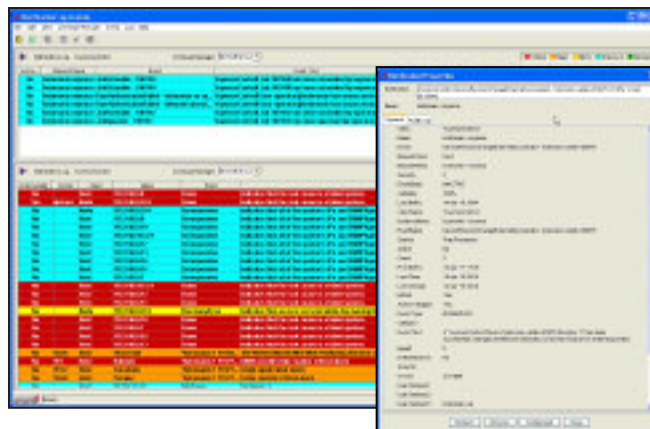
For this reason, Voyence has developed a tight integration with EMC Smarts. EMC Smarts automates network systems management as part of EMC Corporation's information lifecycle management (ILM) strategy. With EMC Smarts software solutions, enterprise, service provider and government organizations can manage their network systems end-to-end, gaining unprecedented insight into how technology health impacts business.

Automating Network Change and Configuration

The VoyenceControl NG suite is the industry's first solution to automate the entire network configuration management lifecycle, including Design, Change and Compliance. VoyenceControl NG has been engineered to closely align and automate industry best practices for change management such as ITIL® (the IT Infrastructure Library) -- the most widely accepted approach to IT service management in the world.



Tight integration supports bi-directional topology synchronization and immediate one-click access to complete VoyenceControl device, compliance and change history



Full event integration delivers valuable VoyenceControl change information to the EMC Smarts Console to dramatically reduce MTTR

VoyenceControl and EMC Smarts

Voyence has integrated VoyenceControl with EMC Smarts to help IT organizations meet the demands of providing service impact information on a real-time basis. The integration of VoyenceControl with EMC Smarts gives customers expanded visibility into their IT infrastructure, enabling them to understand how network configuration changes affect the delivery of new services. The EMC Smarts solution provides automates real-time root-cause analysis of critical network connectivity problems at all layers, including network-attached storage (NAS) connectivity. The extensive impact analysis distills thousands of confusing events into a few root-cause problems. Armed with this information, IT organizations can speed mean-time-to-repair and maximize IT availability — before business services are affected.

Decrease Risk

When EMC Smarts alerts you to a service impacting outage or performance degradation, you now have immediate access to configuration information and can restore a device to a working state in just a few clicks.

Improve Root-Cause Analysis

By integrating the VoyenceControl change events with EMC Smarts, you can now correlate faults and performance degradation with configuration change events and prevent future outages by adjusting configuration standards and change management practices. By being made aware of pending changes, network managers are in a position to quickly associate change events to both positive and negative effects on the infrastructure.

Automate Compliance Management

It is no longer enough to think of compliance as a series of reports providing an auditable trail of change. Instead, compliance is a complete process not an end destination. Good auditing capabilities are vital, but the more strategic value is derived from proactive validation and remediation of network configuration settings. This is accomplished by defining business rules and enforcing standards to ensure that your network, and therefore your data, is available and secure. The integration of VoyenceControl and EMC Smarts provides IT professionals with the means to define and enforce configuration security standards and to automatically conduct compliance tests on a regular basis.

Set and Enforce Policies and Standards for Compliance

By implementing standards in network configurations and change management, the integration of VoyenceControl and EMC Smarts can help you adhere to change management best practices such as ITIL. Automating compliance management processes enables you to improve network security and significantly reduce the risk of violating corporate and government regulations.

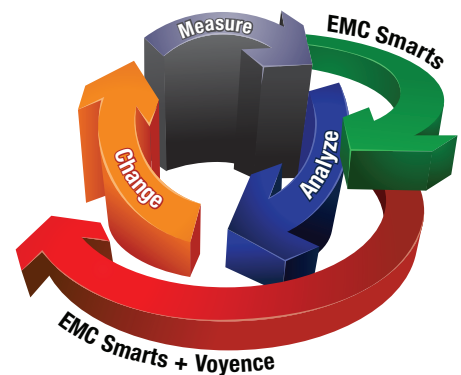
Strengthen Network Security

Maintaining and updating devices on a consistent basis plays a critical role in network security. If an organization does not quickly deploy security patches, roll passwords, and update access control lists, the security of the network will be unnecessarily compromised. VoyenceControl streamlines and automates the deployment process.

Other Integrations

Voyence offers a broad suite of integrations with the industry's leading NSM systems.

With VoyenceControl NG's integrations you can instantly notify trouble ticket, fault monitoring, and network management applications when configuration changes are made. VoyenceControl NG integrates seamlessly with HP OpenView Network Node Manager, IBM Tivoli, BMC Remedy, BMC CMDB and Micromuse Netcool. Additionally VoyenceControl NG continually scans for deviations for your defined corporate standards, policies and government and other regulatory standards such as SOX, SAS-70, PCI, HIPAA, etc. Integrations with Service Desk and Trouble Ticketing systems provide the quickest possible response to detection of a non-compliant network device configuration.



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